

IAIA13 Training Course #10
SOCIAL IMPACT ASSESSMENT AND MANAGEMENT

Instructors
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96.97 % above 7
"Threshold" for recommending the course again is 80%

Q1. List 2 or 3 worthwhile things you learned and did during the course.	Q2. Identify 2 or 3 things which helped you to work effectively at this course.	Q3. List 2 or 3 things which kept you from being more effective.	Q4. Rate your overall satisfaction with the course by circling the appropriate number. (Very dissatisfied 0, very satisfied 10)	Comment	Q5. Rate the following aspects of the course putting an X in the appropriate column. (Excellent 1, Very good 2, Good 3, Poor 4, Very poor 5)					Q6. Other comments or suggestions with regard to the course, the venue, accommodations or facilities.
					Trainer(s)'s knowledge of the subject.	Trainer(s)'s teaching skills and methods.	Course materials.	Practical exercises.	Time available for content of the course.	
Learnt good methodology. (...) experiences.	Instructors have a lot of experience, good learning tools.	(Jetlag!) Maybe setup of tables made group work a bit challenging.	10	Very generous with sharing of information and additional material.	1	1	1	1	1	Very relevant and applicable.
Differentiation between social impact and social process/the time need to be involved.	The tools. I like risk (...), go in depth.		10		1	1	1	1	1	
Instructors. Social capital and social license.	SIA process tool and the case study.	Less practical examples from real projects.	10		1	2	1	2	2	
SIA process toll (with a practical exercise, very helpful). (...) significance "how-to's".	Case study ((...) mine). Group work.	I'm not familiar yet with SIA so I would have liked to receive a glossary, with all technical terms/acronyms.	10	I am more than satisfied with the course because it was lively, the instructors were friendly and the content of the course really relevant to me.	1	2	2	3	2	Net time, please print out an SIA glossary, or give a link to an appropriate website. Thanks again for everything!
Social process versus social impact. Business value diagram.	Great team mates.		10	Excellent course, will join IAIA if they'll take me ;)	1	2	1	3	2	Have conference in U.S.
Understood process of SIA. Group case study.	Participatory methods of trainers. Group work.		10		1	1	1	1	1	
SIA process tool. SMART.	Group work. Case study.	N/A.	10		1	1	2	1	1	
SIA is at all stages of project implementation. We often (...) on EIA than SIA.	Learning through group participation. Case of real life situations.		9		1	1	1	1	2	Venue and facilities were adequate.
Relevance of fear and anxiety. Business case for good SEIA.	Experienced engaging instructors. Good clear slides. Enjoying case study (video helped).	Acoustics made it a bit hard to hear some participants' comments.	9	I'm very glad I took this, and will be applying it in several ways! Thank you.	1	1.5	1	2	1	

Learned how things work in the "world of business", the dynamics that take place while conducting/planning a SIA. Learned that SIA is flexible and open-ended, no one right answer due to context depending.	Being in a group. Getting inputs from various participants in the course. Good breaks! (rest your mind and networking).			9	Could have had more through instructions before the exercises. Difficult to hear people and the room was quite dark and "closed" (tiredness).	1	1	2	3	2	
Foundations. Predicting impacts examples.	Case study (supported by video). Group work.	Previous papers. Case study.		9	More examples about establishing significance tools.	1	1	1	1	1	Room was freezing! Congratulations for the course.
				9		1	1	1	1	1	
Methods for undertaking a SIA, was provided with several fantastic "tools" to use moving forward.	Good case study examples, good range of experience + knowledge amongst the group.	Set-up of room made it difficult to hear people's comments.		9	It was extremely valuable - I would highly recommend the course to anyone.	1	1	1	2	2	
Packaged SIA all in one place. Big opportunities, how to identify opportunities and insert expertise.	Good combo of lecture/group work/breaks.	Kept in table groups - limited networking (same).		9		1	1	1	2	1	
Systematic approach to SIA and opportunity to test using case study. Good set of definitions and issues to be addressed.	Knowing that material available on memory stick. Chances to ask questions; good timekeeping.	Poor acoustics.		9		1	1	1	1	1	I found this course helpful - it builds on my EIA + SEA experience - others less familiar with the EIA models might find it a lot to take in.
Excellent overview of current SIA practice. Hands-on practice of carry out SIA using SIA process tool.	Use of mind-map for impact scoping. Use of SIA process tool.	I'm new to SIA and have difficulties understanding some of the jargons of KPI, FPIC, etc.		9	Very well facilitated.	1	1	1	2	2	Long table layout made it difficult for group discussion among members. No internet access, big no no!
Understood theoretical framework with good "applied" context and tools. More focus on political context e.g. for mitigation activities who is responsible, who pays, who implements and how does this link and broader fiscal and (...) Qs.	Good presentation/training style. Mix of academic and practice works well. Show the audience a real SIA document with a critique/explanation of what is good, bad and why.	Little bit too many stories on the audience - prefer to hear from the experts - but only a little bit.		9		1	1	1	2	2	i.e. company, government, SIA consultancy, community.
SIA is a change process. Use of scenario and modeling. The management plan is the key document.	Good mix between presentations and group discussion. Good case.	Small exercises that help in networking with other than my own group.		9	Provided a very good overview and a lot of useful background information.	1	2	1	2	3	

Mitigation process. Enhancement process.	I liked the practical examples. I liked the frank discussion of the challenges.	I think linking all the concept to practical examples would be helpful. We're all practitioners or companies dealing with these issues on the ground and need not only to know the steps and processes, but how to apply them.	8.5		1	1	1	2	1	
It is tailor made worth: experience and facilitation sheets count. Practical tools: As NGO not know better where to (...) up.	Link SIA with other ongoing developments, like HRIA/(...).	I would have liked more emphasis on integration (E)SIA in overall development plan local and national. (e.g. SS: oil accounts for 95% stock income/war). Position and limitations of SIA practitioner and linking up with other actors.	8		2	2	1	2	2	
Methods and processes for undertaking SIA. Levels of SIA.	Relaxed atmosphere. Interactive presentation.	Excessive focus on the mining sector.	8	Too much focus on mining, but generally very well taught.	1	2	2	3	3	SIA applies to all other types of developments and not only in mining. The course should be applied to other sectors as well so that participants who have little or no experience in mining can also find the course useful.
Workshop; brainstorming; some resourceful websites.	Interactive Q & A; workshop; talking to other participants.	None; probably coffee :-)	8	Good class.	1	2	2	2	3	Would be nice to make it a 4 day course or longer.
Tools to use when conductive on SIA. We're dealing with fears and anxieties.	Balance of presentations and course work. Having 2 presenters. Not making the course work too long.	Set up of the room. Tables should have been organized to facilitate group work.	8	I'm a tough marker.	1	2	1	2	1	Great to have a balance of the academic and the practical. It really works well.
SIMP. SIA related to example process steps.	Pre-ready materials. Discussions formal and informal.	Time shortage for discussions, 3 days better? Prefer to have slides printed hand-outs.	8	Lots of info, including a USB stick. Very good class.	2	3	1.5	2	4	Better 3 days.
More systematic approach to SIA. Swing the stagegate/value assurance, to compare with that I've used.	Working in a group. Using real case study. Interactive format - ppt/lecture/discussion.		8	More discussions on integrating/integration of SIA/EIA.	1	1	1	2	2	
Shared ideas and varied assessment perspectives. The process of conducting SIA.	Working as a group. Having a case study.	Would have liked to spend more time on 6-9 of the tool and potentially have a further explanation of these processes.	8	Highly complimentary team of presenters - good mix of practitioner and academic thinking and perspectives.	1	1	1	2	3	

Group work, discussions that allowed diff. perspectives and experience in the room. Strategic reasons for SIA.			8	Well done.	2	2	1	2	2	Much content covered. Understandably, difficult to get into too much detail. Would have liked more time to focus on technical aspects of conduction SIA, determining sig, etc. Course was broad and allowed discussion of other topics, which detracted from technical aspects, but provided a more general basis.
Lessons learned sharing and stories were great.	Group work sharing - different perspectives.	Maria seems to have difficulty getting words out sometimes and too dependent on slides. Having people read the slides was not effective.	8	Enjoyed Frank's delivery a lot more.	2	2	2	2	2	Room set up would be better if set in tables (square or round) instead of long tables. This setup made group work difficult. Overall enjoyed the course. Good information and good class participation.
I learned that there are equally valid, differing viewpoints on the various components of SIA+M.	Group work at the table. The video helped me remember boy issues.	I would have liked to have more concrete "real life" examples of implementation of the different component of the course.	7		1	2	3	3	1	
Case study/scenario; applied methodology.	Excessive amount of material, resulting in not enough time dedicated to various course aspects.		7		2	3	yet.	2	3	
Stakeholders analysis. Understanding the issues.	Participatory approaches. Group work. Case studies.	The discussion was based on the developed country.	7	Thanks for the course it will of benefit for my country which is still coming up.	2	1	1	1	3	The time of this course was to limit for me: I would still request a lot more time for environment, social conflicts and governance.
SIA overview of the process. Social impact management plan (mitigation (...)). Risk management.	Risk management. Monitoring and adaptive management.	Multi criteria environ analysis. Risk management.	7	This course is very useful for my daily work but I must (...) more about how to reconcile economic development and social development also.	1	2	2	2	3	
Uncertainty about social impact. Risk matrix.	Case. Group discussions.	Conditions of the room (bad acoustic). Reflect the complexities. Academic approach, which not necessarily of the social impact.	6		2	3	2	3	3	As said in 3 acoustics of the room was bad. Course focused on SIA of commercial operations. What about issues on public setting projects that were driven by a "Public Intent"? How does it conflict with regard to the 'community internet' (in the case that the community is not a vulnerable group).
AVERAGE										
Q4. (Very dissatisfied 0, very satisfied 10)			8.59							
Q5. Detailed (Excellent 1, Very good 2, Good 3, Poor 4, Very poor)					1.21	1.56	1.33	1.91	1.94	
Q5. General average			1.59							