

IAIA14 Training Course #9  
SIA and Management

Instructor  
Ana Gabriela Factor      gfactor@communityinsights.eu      100% 7 or higher  
Diana Arbelaez Ruiz      d.arbelaezruiz@uq.edu.au      "Threshold" for recommending the course again is 80% of 7 or higher

Q1. List 2 or 3 worthwhile things you learned and did during the course.	Q2. Identify 2 or 3 things which helped you to work effectively at this course.	Q3. List 2 or 3 things which kept you from being more effective.	Q4. Rate your overall satisfaction with the course by circling the appropriate number. (Very dissatisfied 0, very satisfied 10)	Comment	Q5. Rate the following aspects of the course putting an X in the appropriate column. (Excellent 1, Very good 2, Good 3, Poor 4, Very poor 5)					Q6. Other comments or suggestions with regard to the course, the venue, accommodations or facilities.	
					Trainer(s)'s knowledge of the subject.	Trainer(s)'s teaching skills and methods.	Course materials.	Practical exercises.	Time available for the content of the course.		
To know new methodologies of social impact. To know about the experiences in other countries about the social impact assessment.	The presented examples in this course. The experience of the lecturers.	The little time available to go deeper with the themes.	8		1	1	2	2	3		This evaluation form was responded in Spanish.
Social impacts extend past the projects environmental area of impact as defined. SIA should be adaptive and it's a process.	Use of different teaching methods including different methods of creating participation.	Would have been ideal to have the presentation material printed. The rush near the end to finish the material.	9		1	2		2	3	They have all the courses at the same time which means students are limited to taking one course.	
Follow-up and effective monitoring, early planning of the SIA.	Major information to be able to evaluate with better criteria the information obtained about people. Map of impact and effective mitigation measures.	Major interchange of experiences with other colleagues. Major time for questions.	9	Thank you, the lecturers were very experienced and dynamic.	1	1	1	1	1	Major support in technologies of audiovisual equipment so that there are no delays.	This evaluation form was responded in Spanish.
New tools and methodology in the SIA analysis. Case studies and international examples.	To develop an analysis of the SIA using methodologies and tools that we learned. To share the knowledge with my work team.	To provide more time for questions. More international experiences exchange.	10		1	1	1	1	1		This evaluation form was responded in Spanish.
The concept of permanent management for the SI. Management plan of Social Impact.	The possibility of asking questions about cases and with (...) a good discussion with good content. To know experiences and to make case studies.	Some topics can not be discussed in depth because of time constraints.	9		1	1	2	2	3	To thank the lecturers and maybe see if it is possible to have some topics discussed that could be put together in a specific course.	This evaluation form was responded in Spanish.
Importance of participative management. Use of EIS tools.	To improve the work of the environmental experts committee in my organization. Complement my experience as a consultant.	To complete knowledge about social participation. Exercise conveniently what was learned.	9		1	2	2	1	2	Thanks to the organizers.	This evaluation form was responded in Spanish.
Methodology of IA: plan and management of the SIA.	The same.	Printed presentations.	10	Excellent professors	1	1	2	2	1	To improve the meals.	This evaluation form was responded in Spanish.

Processes of SEA: (...)	Analyze the projects of IA given by the consultants.	Distribution of material before the course.	9		2	2	3	3	3	The course was good, and adjusted to the necessities or the participants. Venue: to have better Internet access (...)	This evaluation form was responded in Portuguese.
I learned a lot about the importance of participation and consultation in the SIA.	SIP plan of management of SIA. (...)	Strategic social investment. How to handle complaints.	10	Even though the language was different, I could take advantage of the course.	1	1	2	1	2	Thank you for all. It's very interesting. It was incredibly clarifying and very efficient, and I was impressed with the experience.	This evaluation form was responded in Portuguese.
To go deeper in the methodology of impacts. To share experiences wit colleagues.	The lecture was clear. The case studies and the discussion with the colleagues.	To discuss more about indicators and local legislation.	8	(...) The course was good but it should go deeper with the methodology. I know it is very subjective but provide different methodologies of SIA. Maybe the course should have more topics.	2	2	3	2	3		This evaluation form was responded in Spanish.
I have very little background in SIA, so I learned a lot. All of the techniques and tools were new to me.	The PowerPoint presentations & lectures were excellent, and the instructors provided very good examples from projects all over the world.	My group struggled a bit with how to do the group exercise, but we eventually figured it out with the help of the instructors.	9	Excellent course.	1	1	1	3	2	Would have been nice to have seen an example or two of a well done SIA document, but the instructors provided weblinks for where they might be found. The instructors went above and beyond that which was necessary in regards to providing us with good handouts.	
Elements of SIA. Significant SIA.	Punctuality. Efficiency of the program.		10		1	1	1	1	2	It was a good course, clear objectives, present time.	This evaluation form was responded in Spanish.
		The course could be focused on specific aspects, like the IA with gender focus.	9		1	1	1	1	1		This evaluation form was responded in Spanish.
To include social assessment as a process separate of the environmental assessment. To work early with the community consultation.	To revise the studies of SIA specifically the social aspects.	To suppose that everybody knows about EIA.	10		1	1	1	1	1		This evaluation form was responded in Spanish.
<b>AVERAGE</b>											
Q4. (Very dissatisfied 0, very satisfied 10)											
Q5. Detailed (Excellent 1, Very good 2, Good 3, Poor 4, Very poor)					1.14	1.29	1.69	1.64	2.00		
Q5. General average			1.55								