

TUI ORA LTD

WHANAU ORA HEALTH IMPACT ASSESSMENT

Presented by Jane Hawkins-Jones



OVERVIEW

- Tui Ora Ltd – Brief History
- HIA Process
- Outline
- Methods
- Summary key findings
- Conclusion
- Recommendations

BRIEF HISTORY

- Tui Ora Ltd is a “not for profit” company with charitable status, a Māori Development Organisation (MDO) established in 1998.
- Core business is in the area of health care, social services, contract management with the recent development of ancillary management support services such as Information Technology, Human Resources, Administration and Finance.
- 17 affiliated providers, with 12 directly contracted by Tui Ora to deliver services Taranaki wide, from Waverley/Patea in the south to Mokau in the North, including coastal townships.



[Karangaora Inc](#)



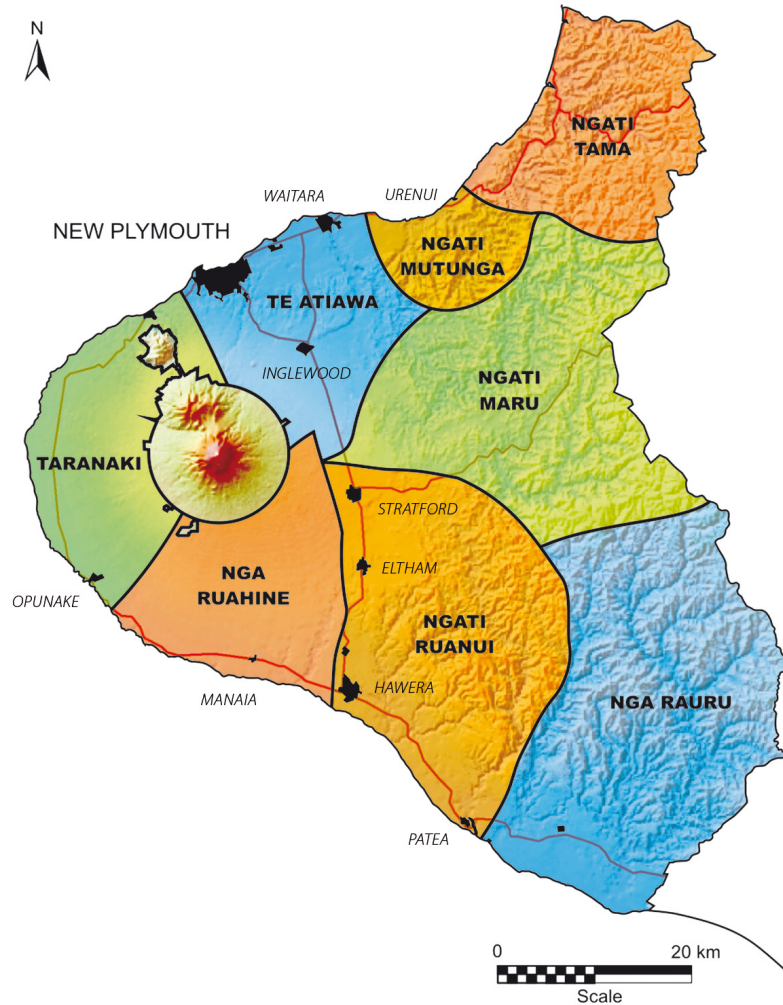
[Te Aroha Medicare Ltd](#)



[Te Whare Puawai o te Tangata](#)



Iwi Boundaries Map



Supplied by the Taranaki Regional Council

Otaraua Hapu Management Committee



[Tu Tama Wahine O Taranaki Inc](#)



Te Ihi Rangi Trust

Pukeariki Maori Women's Welfare League

Taylor Dental Service

Te Kikini Trust

Te Kaweora



[Raumano Trust](#)



HIA PROCESS

- At the end of 2009, Tui Ora Ltd received Learning by Doing funding from the Ministry of Health's HIA Support Unit to complete a Whanau Ora HIA (WOHIA) on a proposed Maru Wehi Hauora Integrated Whanau Ora Centre.
- This HIA represented an early opportunity to assess initial ideas for the proposed centre, and to gain input from a range of stakeholders into the planning process.

OUTLINE INTEGRATED PLAN

- Early thinking and discussion suggests that the integrated centre was likely to:
 - Be at the Maru Wehi Site: 36 Maratahu Street Westtown, New Plymouth.
 - Provide integrated care by bringing together a wider range of health services and professionals (National Government policy)
 - Devolve secondary services to primary care services (National Government policy)
 - Require new models of care
 - Require new funding pathways
 - Present new challenges and opportunities to the workforce



METHODS

- The WOHIA was conducted using the following steps:
 - Sought assistance from Quigley and Watts
 - Contracted an external evaluator
 - Established steering committee
 - Screening and scoping workshop
 - Literature review
 - Appraisal meetings
 - Key groups and individual interviews including kaumatua/kuia (elders), mothers/nannies, youth and staff of health services
 - Draft report
 - Evaluation interviews with participants
 - Final WOHIA report and final evaluation report

SUMMARY – KEY FINDINGS

- Literature Review
 - Literature highlights that integration generally ‘costs before it saves’
- Screening / Scoping
 - Positive outcomes were identified if the centre was set up well. These included better access for families (whanau) to a wide range of needed services; empowerment ; improved Māori health and wellbeing; better intersectoral integration including primary and secondary health services;
 - Negative effects and unintended consequences; access to services for those without transport, unrealistic expectations, lower use of off-site services, quality of services if spread too thin and inequalities could increase.

SUMMARY – KEY FINDINGS

- Appraisal
 - Participants represented Māori providers, iwi, and other key stakeholders
 - Plan should be based on evidence on what works and on community/whānau needs and wants
 - Whānau are at the centre of the redevelopment
 - Communication, careful listening, acknowledgement of different perspectives, and involvement of both leadership/management and community stakeholders.
 - Holistic provision of services to meet families / whanau needs
 - Ensure access for rural communities
 - Physical co-location at central site, and 'virtual' link ups where co-location is not possible.

CONCLUSIONS

- Likely effects of the planned Maru Wehi Hauora Integrated Whānau Ora Centre
 - Positives appeared to outweigh the potential negatives
 - Likely positive impact for Maori health and wellbeing with improved access to a wider range of needed services
 - Community connectivity
 - Leadership from all levels, including iwi, hapū and community leaders, will need to assist in the engagement process
 - Centre's connectedness to its community and wider initiatives with careful planning to enhance the potential positives and avoid pitfalls identified in the report

RECOMMENDATIONS

- The recommendations based on the report and findings are as follows;
 1. Initial top down approach from the Tui Ora governance and senior management levels to fully commit and lead
 2. Engage fully with other social service providers
 3. Set up a regional clinical leadership group including Māori providers to share and seek feedback from the local community before implementation
 4. Set up a reference group to assist the clinical leadership group made up of community people for advice or comment on technical aspects
 5. Implement an education and training schedule to embed the understanding and competencies required in the new environment
 6. Use a Māori wellness model, to provide the framework as a guide to ensure the centre is built on Māori cultural values and principles

Full copy of report available
www.tuiora.co.nz

