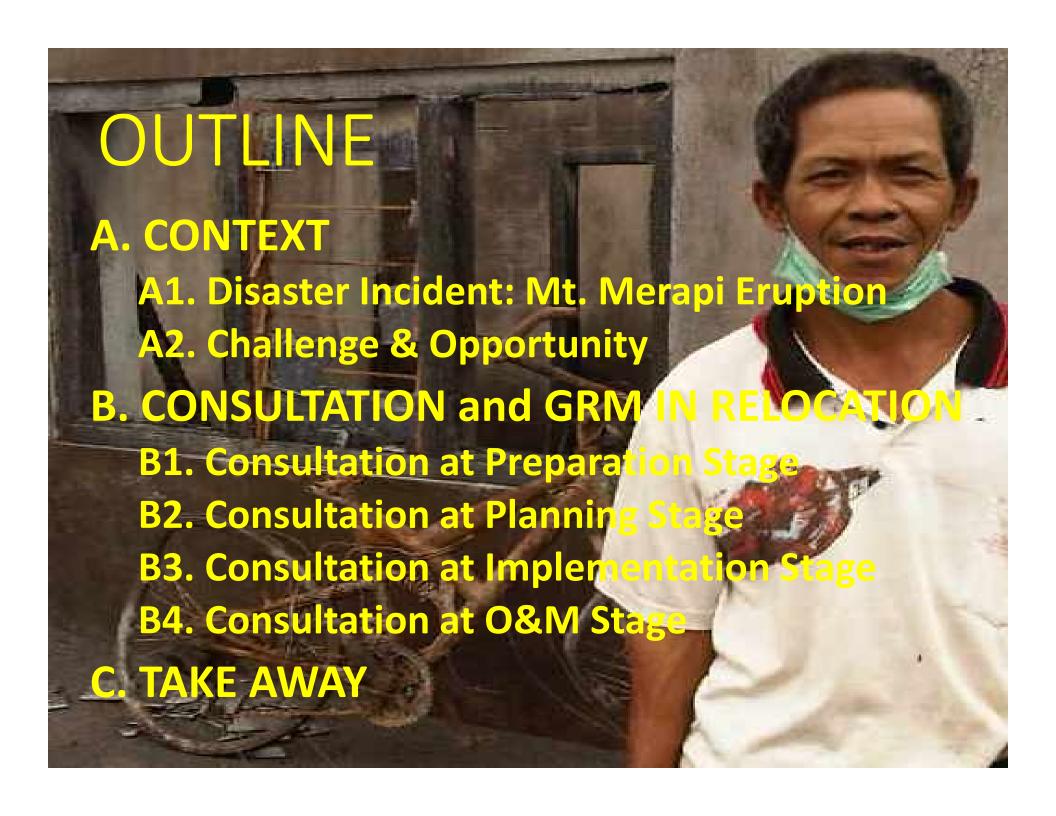


# consultations in Relocation Activities in the Post disaster reconstruction project in Yogyakarta and Central Java, Indonesia \*

KUMALA SARI and INDIRA DHARMAPATNI

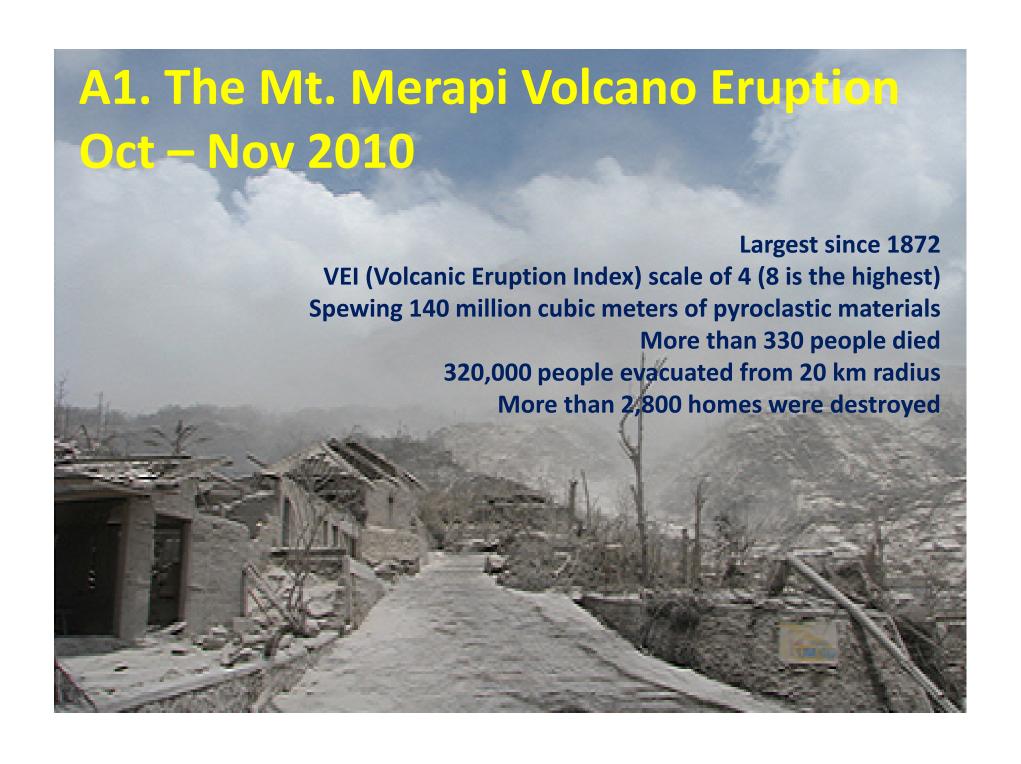
IAIA SYMPOSIUM ON RESETTLEMENT AND LIVELIHOODS Manila, February 20-22, 2017

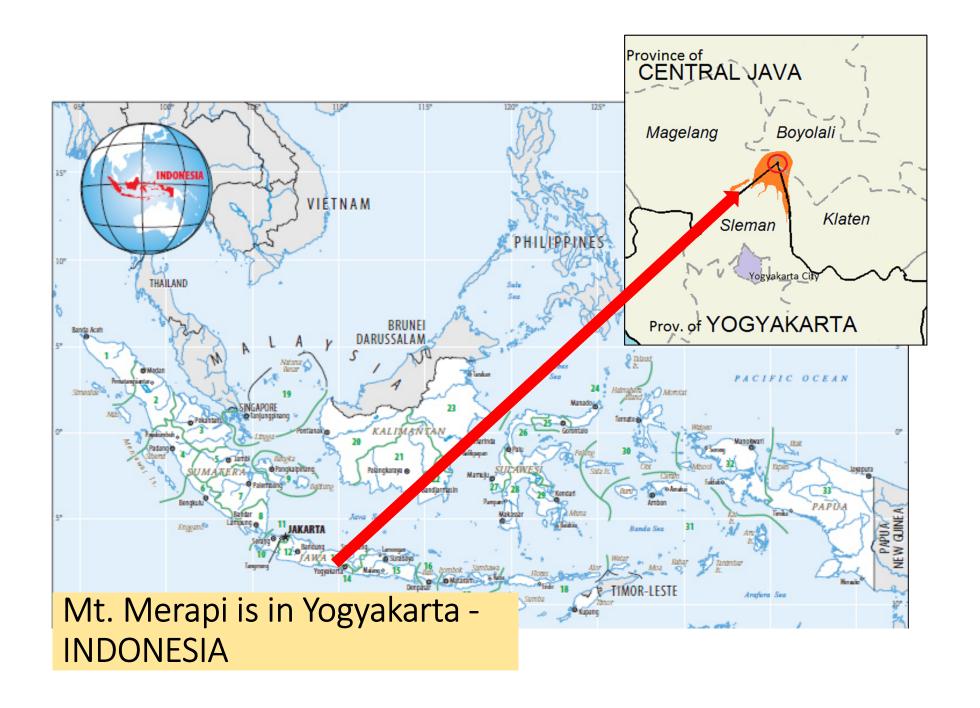
\*REKOMPAK PROJECT : Community-based Settlement Rehabilitation and Reconstruction in Indonesia. This presentation based on experience of REKOMPAK in post Mount Merapi eruption in Yogyakarta and Central Java, INDONESIA



# A. CONTEXT







# **Eruption Impact**







Injured victims

**Mass Evacuation** 

Settlement Burned and Inundated by Lava

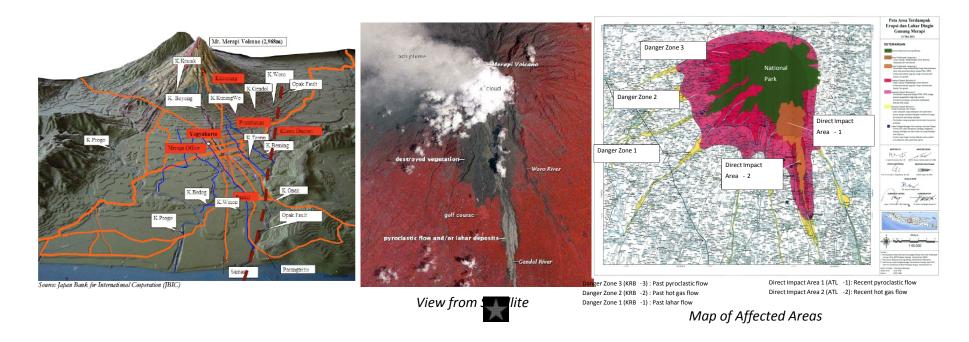






Lahar (Cold Lava) Flood

## People have to move ....



- Original settlement was in dangerous area (burned by lava, in hazardous cold lava stream area, or in hot gas flow area).
- People can't live in dangerous area anymore.

### A2. CHALLENGE & OPPORTUNITY:

#### Post-Disaster Relocation

#### **CHALLENGE**

- Hazard characteristic:
  - Mount Merapi is one of 10 most active volcanoes in the world (1786, 1822, 1872, 1930, 2006, 2010).
  - Intermittent eruptions during active period.
  - Secondary disaster: cold lava (lahar) and hot gas flow.
- Relocation: Build Back Better Life
  - Find new safe location.
  - Keep similar livelihoods: farmer, cow cattle raiser.
  - Peaceful, smooth, and gradual relocation process.
  - Keep social cohesiveness

#### **OPPORTUNITY: REKOMPAK**

- Well experienced for consultation activities in :
  - similar settlement rehabilitation and reconstruction post disaster through REKOMPAK program: Aceh post tsunami, West Sumatera and Jogja post earthquake.
  - CDD program: National Community Empowerment Programs (PNPM).
- Reputable institutions arrangement: good collaboration among ministries at national level (National Planning Agency, National Disaster Agency, Ministry of Public Works and Housing, Ministry of Home Affairs, etc.), among vertical agencies: national-provincial local government level.
- Established management arrangement: expanding and strengthening existing PMU, consultants from national level until city level, community facilitators, and supporting national budget system.
- **Using similar tools**: general guidelines, technical manuals, website-based MIS, recording GRM in website, etc.
- → has historical memory to carry out consultation process (including GRM) for post disaster relocation activities.

#### PROJECT BACKGROUND: REKOMPAK\*

- **Objective**: Assist in meeting the needs of eligible households for earthquake-resistant housing and priority investment in the affected areas (no change from original objective).
- In operations since tsunami disaster in Aceh 2005 replicated by GoI into a
  national platform of post-disaster housing rehabilitation and reconstruction
  program. The program drives collaboration platform among community,
  government (national, provincial, and local), and other stakeholders.
- Program principles:
  - **Collaboration**. Strong collaboration between various government levels and community for housing and settlement rehabilitation and reconstruction.
  - **Technical Assistance**. Quality assurance through assistance of technical facilitators, spot checks and technical audits, and conditional grants.
  - Integrated Plans. Community Settlement Plans (CSP) and site plan incorporating Disaster Risk Reduction (DRR).
  - **Tested Tools**. Strong support system to ensure transparency and accountability of the program, including robust complaint handling system.

<sup>\*</sup> Community-based Settlement Rehabilitation and Reconstruction - INDONESIA

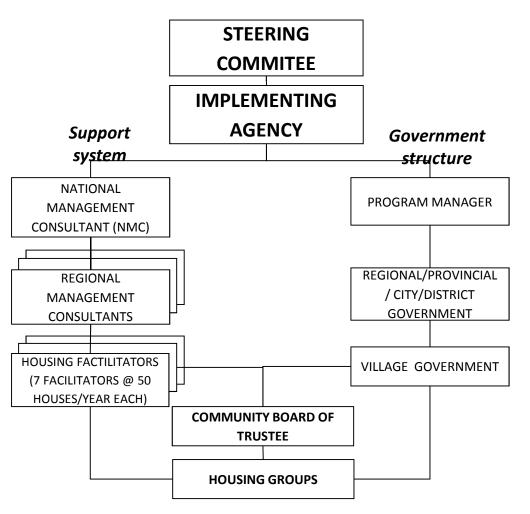
### REKOMPAK in INDONESIA

INCIDENT	US\$ Million*	ОИТРИТ	Remarks
Aceh tsunami (2004)	85	<ul><li>House: 15,000 unit</li><li>infrastructure: 180 villages</li></ul>	<ul><li>On-site Rehabilitation and Reconstruction</li><li>In rural and urban area</li></ul>
Java earthquake (2006)	± 580	<ul> <li>House: 300,000 unit (21,633 units WB assisted)</li> <li>infrastructure: 265 villages</li> </ul>	<ul><li>On-site Rehabilitation and Reconstruction</li><li>In rural and urban area</li></ul>
West Sumatra earthquake (2009)	2.6	• House : 1,125 unit	<ul><li>On-site Rehabilitation and Reconstruction</li><li>In rural and urban area</li></ul>
Merapi eruption (2010)	± 15	<ul><li>House: 2,516 unit</li><li>infrastructure: 88 villages</li></ul>	<ul><li>Relocation</li><li>In rural area</li></ul>

**COMMUNITIES**, facilitated by various government levels, consultants, & facilitators, responsible for:

- surveys & analysis; facilitation; assistance
- DRR-focused planning, budgeting
- implementation
- operation & maintenance

# ORGANIZATIONAL STRUCTURE AND ACTIVITIES



- Annual budget allocation around \$12.6 million in average (80% to community).
- Transfers Funds directly to the community housing group (5-15 HH) and notarized Community Organization (BKM / LKM— Community Board of Trustee).
- Expenditure based on the a medium term Community Settlement Plan (CSP) and site plan prepared through meaningful consultations and participatory planning process.
- Type of expenditure: housing & infrastructure and capacity building for community & LG, with negative list (such as purchase of drugs, guns, illegal materials, etc.).
- Management system: national management consultants, oversight consulting firms, city/district coordinators, facilitator.

#### OUTPUTS AND OUTCOMES OF REKOMPAK

#### **Efficiency and Quality**

#### Ownership leads to:

- → Community resources \*, contributions
  - Labor
  - Material
  - Land donated (drains, roads, common facilities etc.)
- → Efficiency, effectiveness
  - better targeting
  - over 30% cost savings (vs contractors: profits, taxes not counting community contributions)
  - use of local material
  - predominantly local resources rather than external \*\*

#### **Inclusiveness & Oneness**

a. Involvement of women, youth, business & farmer associations, vulnerable

Gender balance: ≥ 30% women participation

Women taking part in decision making, committees

- → improved suitability / relevance to needs
- → increased transparency & accountability
- b. Oneness: responsibility, clear roles, shared objectives, and good division of works among national, province, and local government

<sup>\*</sup> Families added over IDR 2.5 M to IDR 20M core house (CSRRP earthquake response)

<sup>\*\*</sup> Report of the Independent Consultant for CSRRP, Java & NAD, 2009

## B. CONSULTATIONS IN RELOCATION



#### TRIGGERING FACTORS for CONSULTATION

# PROJECT CYCLE ACTIVITIES

 Consultation process has been started since preparation, and continued during planning, implementation, M&E, until O&M process of the project.

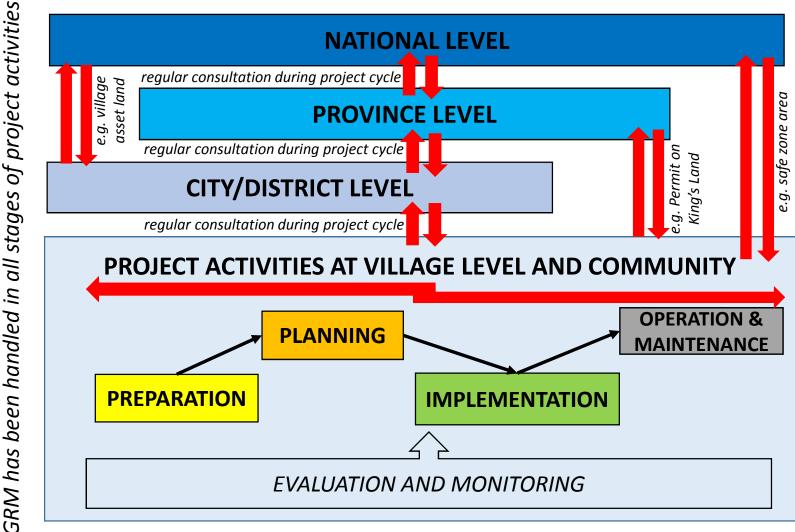
# NATIONAL SYSTEM ON CONSULTATION PROCESS FOR DEVELOPMENT PLANNING

- Before disaster, relocation activities for post disaster reconstruction was not stated in regular development plan – long term, midterm, and annual plan (RPJM & musrenbang).
  - → Therefore *consultation process* has been carried out to synchronize relocation activities with regular development planning.

#### **ISSUES**

- Safer location
- Land title
- Livelihood
- Status and utilization of origin land/site
- Etc.

# CONSULTATION PROCESS IN PROJECT ACTIVITIES: continuous, parallel, and issue-based





#### **PREPARATION**



Damaged House & infrastructure



**Evacuation site** 



Temporary Shelter

# PLANNING

Community Settlement Plan & Site Plan

#### **IMPLEMENTATION**



Site Preparation



**Housing Construction** 



*Infrastructure Construction* 

#### **OPERATION & MAINTENANCE**



Normal Livelihood



Eco-settlement



Start of Occupation



Permanent House

consultation has been carried out along Path of Relocation ...

City/District level activ

Village level activity

- identify damaged and destroyed houses.
- define eligible households for grant assistance.
- ensure land tenure issues,
- formulate maps, identification of land plots,
- design CSP and site plans and layout,
- hazard risk mitigation strategies (e.g. securing evacuation paths, required set-backs).
- design house and infrastructure.
- revised community spatial planning,
- project implementation arrangements.



4. Community **Settlement Plan** (CSP)

3. Community Self Survey

STEP 2: **PLANNING** 



Village level activity



2. Housing Group **Establishment** 



1. Community Organizing

STEP 1: **PREPARATION** 

- Information on risk area
- Persuasion to relocate
- Find safer and available land
- Find mechanism to obtain land: purchase from individual, village asset land, or relocate to their own land in safer area
- ensure vulnerable group has equity treatment
- community organizing & formulate working group
- establish community housing group (5-15 HH)
- Continuous socialization

#### **CONSULTATION DURING PROJECT ACTIVITIES**





#### **B1. CONSULTATIONS at PREPARATION STAGE**

# A. Preparation at National, Provincial and Local Government Levels

National government, provincial government, and local governments issued policy and regulation on post disaster rehabilitation and reconstruction, e.g.:

- Issue dangerous and safer zone map.
- Issue policy, e.g. origin land in dangerous area cannot be utilized as settlement, only for agriculture. Settlement has to relocate to safer zone.
- Amend regulation, e.g. village asset land that allowing conversion as relocation area and transfer to individual land ownership.
- Sultan ground (King's land) can be utilized for public purposes.
- Vulnerable target group, such as senior citizen, difable, womanheaded household, and the poorest have equal treatment.

#### **B. Preparation at Village and Community Level**

Based on government's policy and regulation, consultations for relocation in the preparation stage at village and community level are as follows:

- Identify target groups and eligible households.
- Individual, small group, or big group voluntarily searches for safer zone facilitated by facilitator team and local government.
- Community's eagerness to relocate: agree, doubt, or reject relocation to safer zone.
- Find mechanism to obtain land: purchase by individual or group, village asset land, or relocate to their own land in safer area.
- Patronage: local political figures have big influence on effective consultation for relocation.
- Community established housing group (5-15 HH) based on administration, kinship, family relationship, or close friend, etc.
- Complaint has been handled since beginning of preparation stage.

#### **B2. CONSULTATIONS at PLANNING STAGE**

#### • Intensive and continuous consultation activities during planning stage:

- within community: internal consultation among disaster-affected peoples and external consultation between disaster-affected peoples and host community (community in new relocation area), e.g. how host-community utilize built infrastructure, new administrative issues in new relocation area, etc.;
- between community and various levels of government;
- among various levels of government, e.g. national government (MPWH, BNPB) facilitate infrastructure in new relocation area, etc.

#### • Community Self Survey, e.g.:

- look for available land with livelihood as key consideration (large, land ownership, land status, geographical condition, administration location, distance to origin site that will be utilized as farming area, etc.);
- transition of land ownership (e.g. from village asset land to individual title),
- preparing legal process of land rights transition, etc.

#### • Formulation of Community Settlement Plan (CSP) and site plan, e.g.:

- synchronize dangerous area and safer area between map and on-the ground condition,
- land plotting,
- setting up housing group in site plan,
- infrastructure provision for new relocation area;
- housing design and infrastructure, etc.

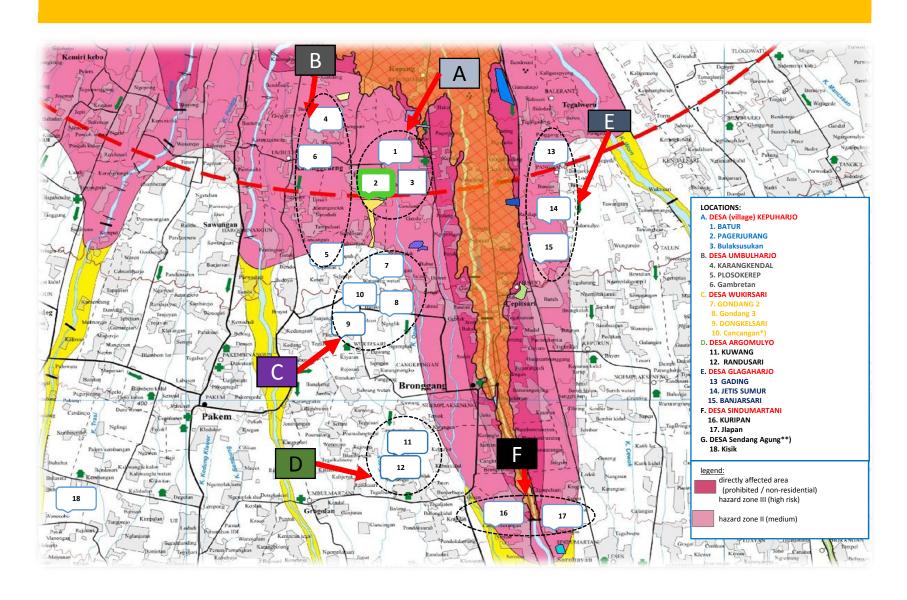
#### • Persuasive facilitation for awareness raising, e.g.:

- Pressure of relocation by nature. Community has no choices to stay in origin land that swept out by lahar (cold lava) or hot gas flow → community has to move, relocation is not a choice. Consultation process between community and government has been more accommodative
- Certainty of land tenure for relocation land and original land.

#### Consultation process during planning stage:

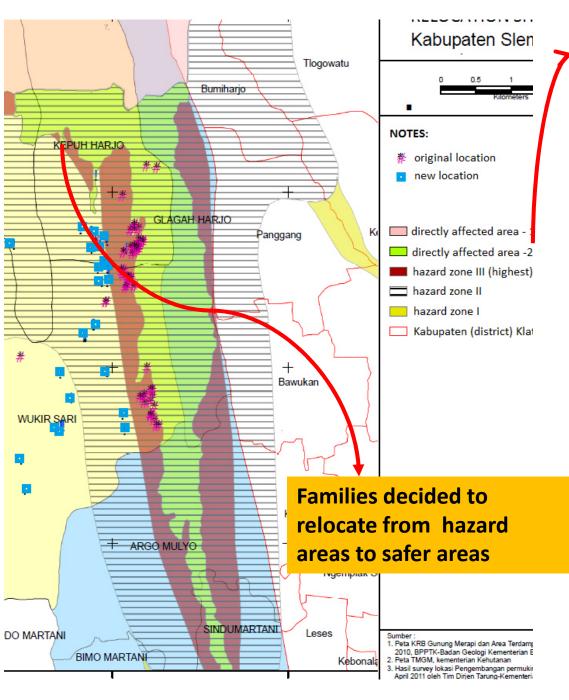
- Planning process has been carried by beneficiaries (disaster-affected peoples) with facilitation by facilitators, consultants and various levels of government, including heads of villages. They were supported by consultants and facilitators.
- Consultation time: based on availability time of community and clear reasonable project timeframe.
- Community at any time can complain and get immediate response.
- Well archived and open access of the minutes of consultation meeting to ensure meeting results or agreements can be follow-up adequately in the next meeting and ensure transparency of the relocation process.
- Consultation location: temporary shelter, local government office, etc.
- Language: most of daily consultation was using local language with Indonesia language for technical terminology.

#### **Settlement Relocation**



## **Planning Process**





Pagerjurang – the largest among the 18 relocation sites



301 families coming from five hamlets / sub-villages

#### B3. CONSULTATION at IMPLEMENTATION STAGE



Continuous consultation strengthen quality of implementation: good construction quality, transparent and accountable.

## Bird view of built relocation site

-Pagerjurang area-



# B4. CONSULTATION IN O&M STAGE: meaningful consultation built community involvement that means ownership







.... leave landscaping to the community.



Maintenance of infrastructure & facilities

## Category of Consultation

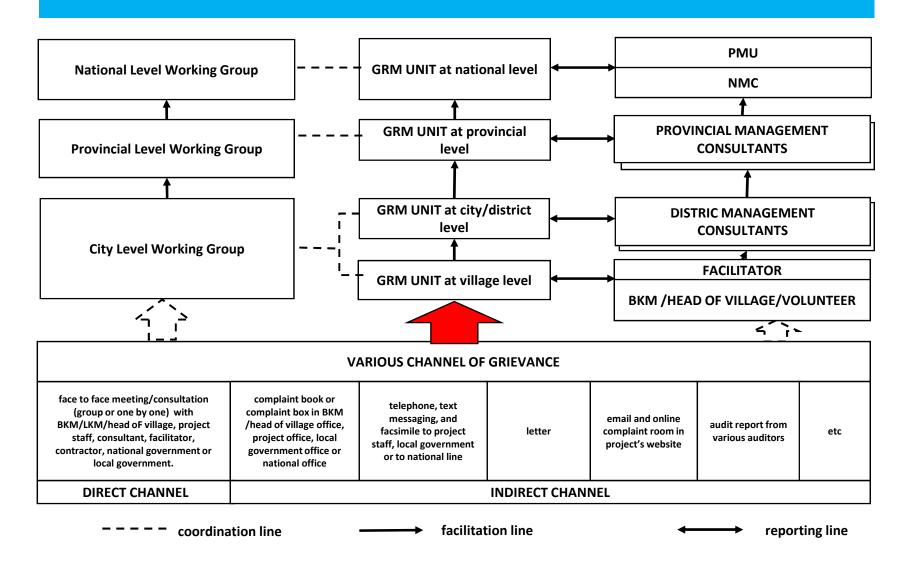
#### Type of cases:

- individual based, e.g. livelihood, individual asset, etc.
- group based, e.g. as land issues, housing permit.
- Level of cases: agreement depends on level of decision maker, e.g. safer zone, village asset land, target group.
- Operational of consultation: from community until national level:
  - horizontal and vertical consultation, e.g. horizontal: inter-ministries consultation, vertical: communities consultation, village, city/district, provincial to national government.
  - direct or indirect consultation, e.g. direct: community meeting to discuss on availability of land, indirect: bureaucratic process

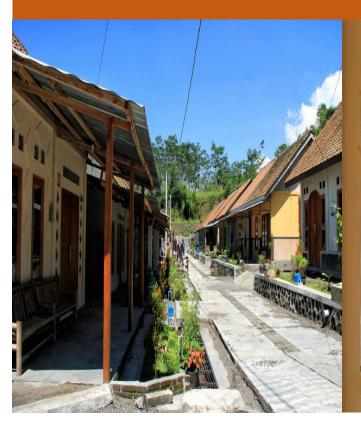
#### • Decision making:

- Cross boundary, e.g. synchronizing inter-city/district policies on original land
- National concern/interest/policy, e.g. safer zone map.
- Other ministry involvement: e.g. village asset land.

# GRIEVANCE MECHANISM by PROJECT MANAGEMENT STRUCTURE



## C. TAKE AWAY





#### C. TAKE AWAY

**1. Collaborative platform** with oneness vision of Build Back Better with disaster-affected peoples/beneficiaries oriented.

#### 2. Progressive CDD program.

- REKOMPAK is not a conservative CDD program for RR post disaster. Active community participation with clear roles of government as oneness program is a key success.
- Important roles of government in CDD program. Activities at community level depends on government policies and rules, such as land policy, delineation of safe zone, etc.
- **3. Consultation is an effective tools** to develop oneness between government and community for achieving shared objective.

# 4. Effective consultation: From Principles to Operations (Consultation <-->Participation)

- Shared objectives between community and government.
- Trust is a must for effective consultation. Trust between community and government have been built for years since previous CDD programs (PNPM and REKOMPAK Java earthquake).
- Open, equal and symmetric information between government and community is a key success to build effective consultation.
- Certainty on policies and clear messages, e.g. land status.
- Persuasive process
- Well function complain handling system.
- Well informed choices to obtain various alternatives land types: purchase from individual/private land, village asset land, relocate to their own land in safer zone, etc.
- Well-structured and intensive facilitation. Consultant and facilitator explain the criteria, procedures and project cycle.
- Communities believe when they see **proven and succeed modeled project**. The pilot model has stimulated regular activities. Other community groups has started consultation process for relocation after seeing the pilot model.
- Complain and aspiration are part of consultation.
- Documentation by the community as a basis for next consultation meeting.

#### 5. Some factors slowing consultation:

- Difficult identification of subjects in the planning document on the ground
- Unpredictable natural condition that beyond control of the project. Consultation process needs to be adjusted with erratic eruption period and its secondary hazard, such as cold lava (lahar).
- Implementation of budget plan at various government level from various sectors was not as planned.
- Delay of enactment of local spatial development plan resulted in loss of good momentum of community decision to relocate
- Conflicting activities in reconstruction.

#### 6. Strengthening process

- Lobby and negotiation by non-structural project stakeholders to accelerate relocation process.
- Iterative project cycle to resolve a particular issue.
- Concrete example site to accelerate activities in other sites, invent solution, and find alternatives.
- Detailed activities on relocation requirements and clear and certainty of rights.
- Compromise to accommodate dissatisfaction.
- MIS.

