

THE DINGLETON RESETTLEMENT PROJECT

IAIA Symposium Presentation – Kruger National Park
22 October 2014

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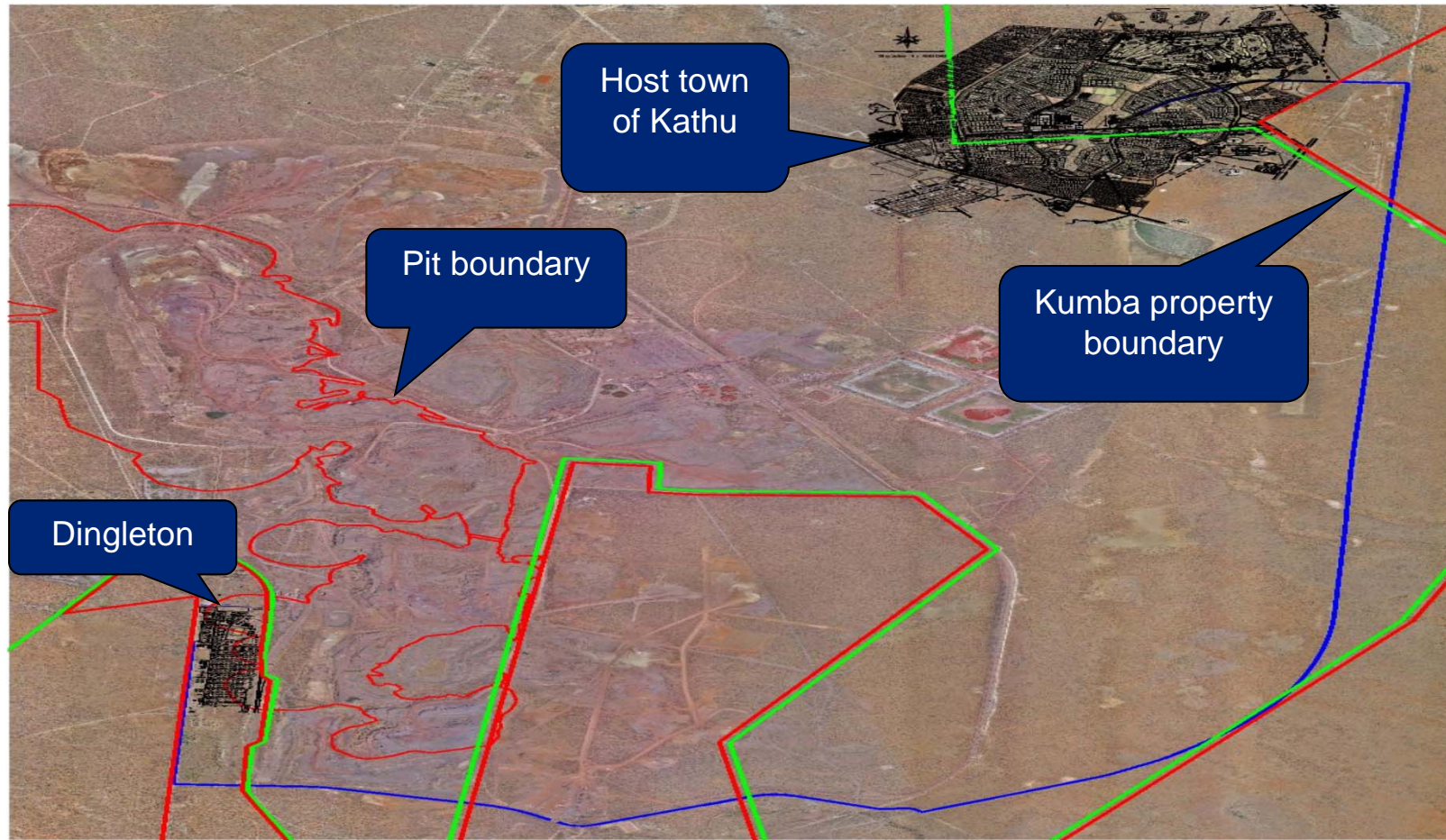
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1.0 BACKGROUND

PROJECT LOCATION



PROJECT LOCATION



2.0 GOVERNANCE STRUCTURES

GROUP-WIDE GOVERNANCE

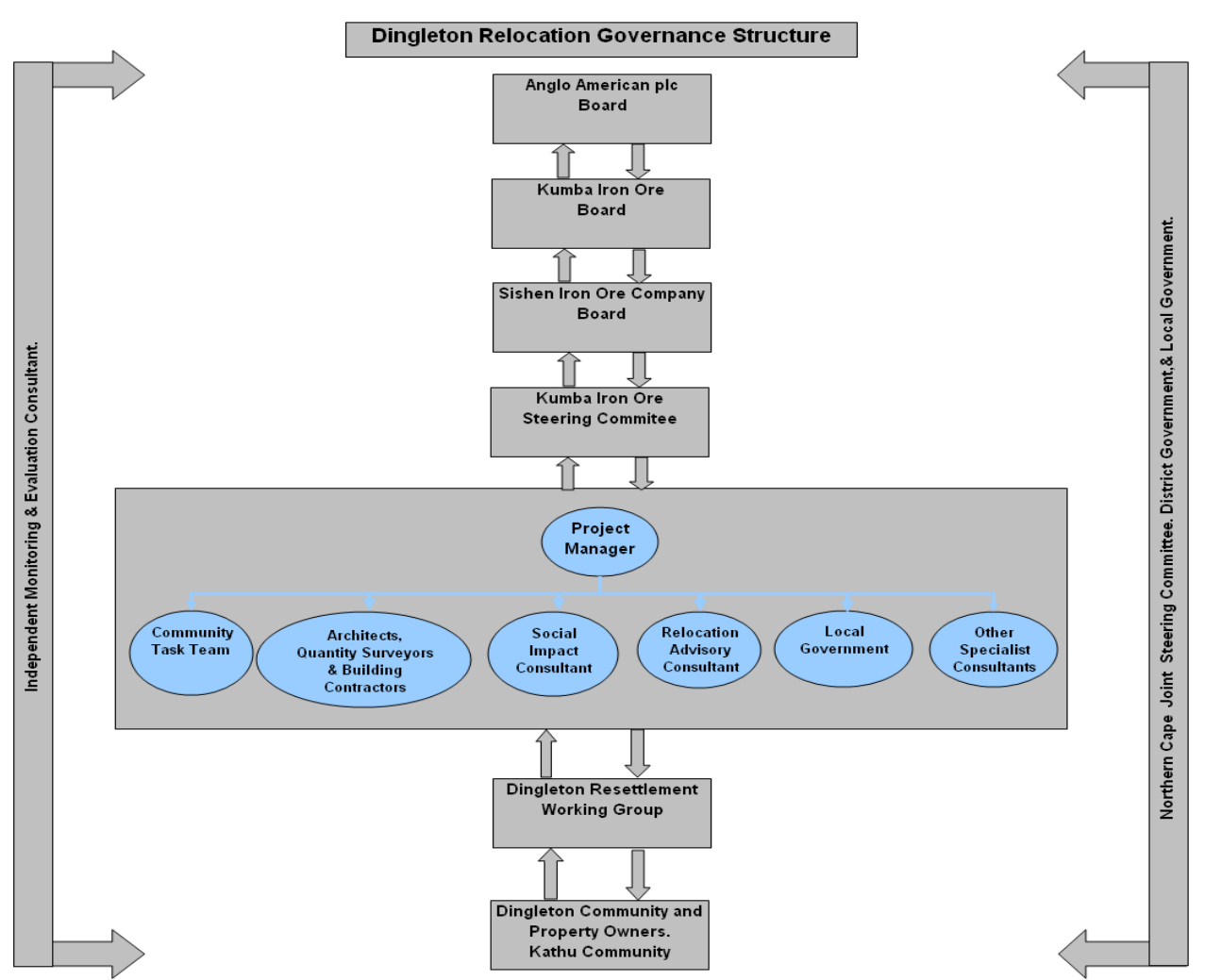
The following group-wide governance processes have been developed to guide resettlements:

- Resettlement Working Group (RWG) shares lessons learned and best practices between Business Units
- Social Way outlines requirements for resettlements in alignment with the International Finance Corporation (IFC) Performance Standards
- Projects Way outlines requirements and approval process for all capital projects, including social performance requirements

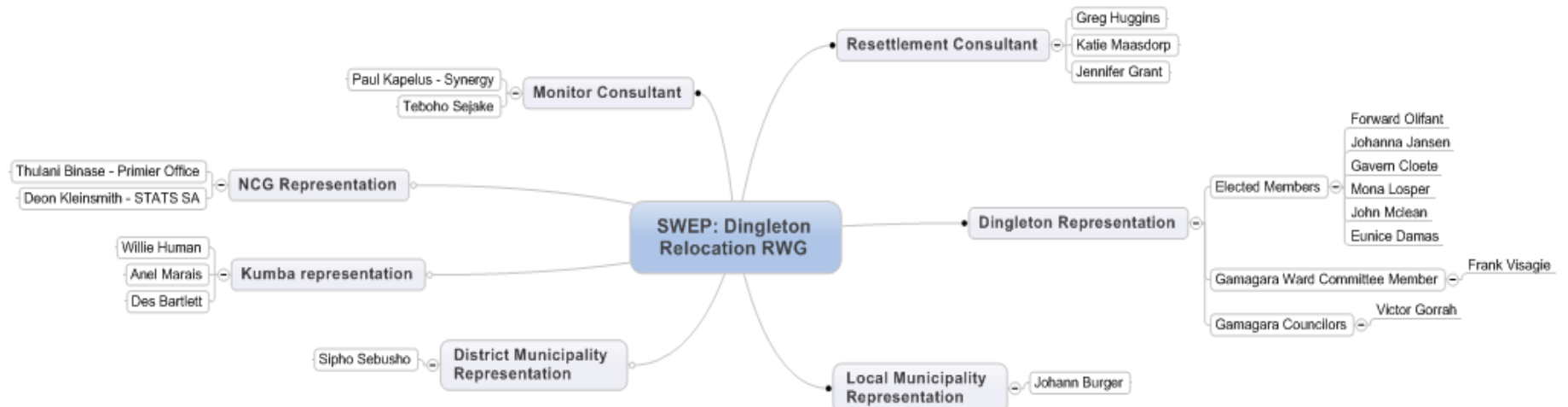
The following governance processes have been developed to guide the Dingleton resettlement:

- **Kumba Steering Committee:** An internal steering committee meets on a monthly basis and guides the project team.
- **Dingleton Resettlement Working Group (DRWG):** The DRWG meets monthly and comprises of representatives between Kumba, the Northern Cape Government (NCG), local government and Dingleton residents (quorum requires 51%). The DRWG convenes feedback sessions to the community every two months.
- **Joint Steering Committee:** The joint steering committee meets quarterly and comprises of representatives from Kumba and the NCG.
- **Independent monitoring:** An independent monitor is appointed to advise the above groups forums as well as monitor livelihoods and the grievance procedure.

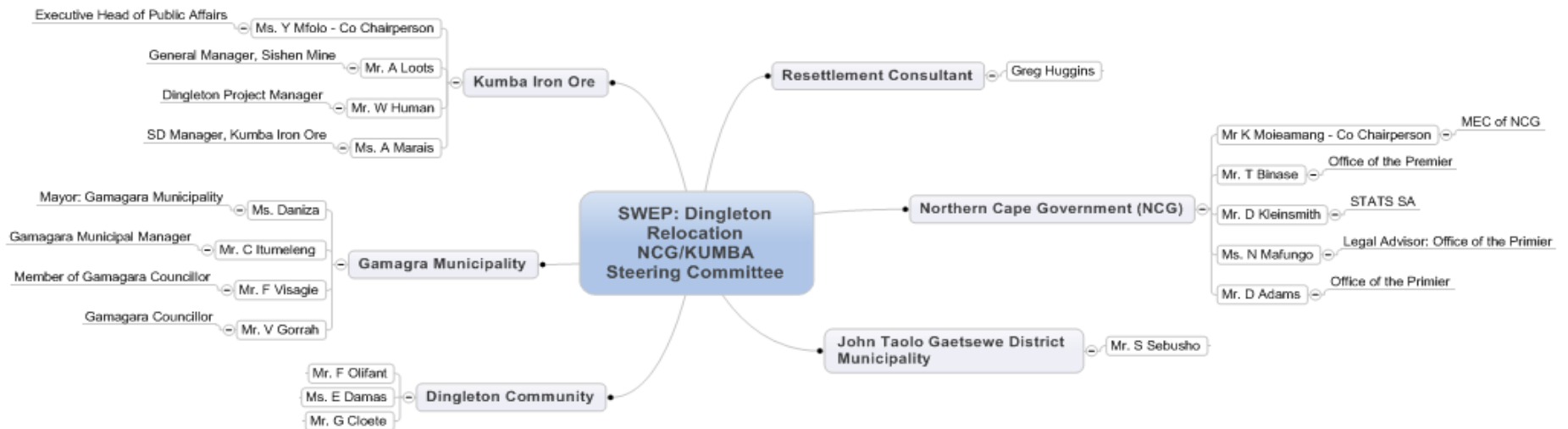
PROJECT MANAGEMENT STRUCTURE: GOVERNANCE STRUCTURE



DINGLETON RESETTLEMENT WORK GROUP



NORTHERN CAPE GOVERNMENT/KUMBA STEERING COMMITTEE



3.0 GRIEVANCE STRUCTURES

The implementation of the grievance procedure has been monitored by an independent third party. The procedure has been successful in defusing community concerns given that it is perceived to be robust and fair.

- **Accessibility:** Grievance Boxes were installed at key locations in the Dingleton community.
- **Reporting and investigation:** A permanent member of staff was appointed to log all grievances. All the grievances are recorded on a database where the investigation, feedback and any mitigation measures are tracked.
- **Response:** Feedback is given within a month after receiving of the grievance.

4.0 LESSONS LEARNED

A FEW LESSONS LEARNED

- **Land ownership:** The resettlement is being implemented in an urban environment with title deed holders (land is not held under community trust or communal ownership). In this context, agreements need to be made with individual households (i.e. deed holders) and this has implications for the role of the DRWG.
- **Livelihood restoration:** The community is moving into another urban environment that is developing rapidly and there is a need to ensure that Kathu can deliver livelihood improvement as this community grows.
- **Evolving issues:** We learn new things about the community all the time.
- **External issues:** Resettlement process is vulnerable to national socio economic issues such as royalties, mineral rights etc.
- **Engagement (community):** Paying committee members can drag out engagement processes. Be **consistent** with what you offer to the community – have proper principles in place.
- **Engagement (government):** Engage with Government on a high level ASAP to get their buy-in from the beginning
- **Independence:** It is important to win trust! An trusted third party to monitor the current process.



THANK YOU